



## IMPORTANT NOTICE: SCHOOL MEAL PROGRAM DEBT COLLECTION POLICY UPDATE

To maintain financial stability and follow industry standards, unpaid account balances will be managed by the School Meal Program for 60 days. After that, remaining debts will be sent to a third-party collection agency.

### Key Points:

#### For Enrolled Students *(Effective May 1, 2025)*

- Accounts with \$30+ negative balance flagged.
- First notice sent after **30 days**; **final notice sent at 60 days**.
- **After 60 days, debts will be transferred to a collection agency, which sends notices at 90, 120, and 150 days.**
- **Additional steps** may follow **after 150 days** (e.g., wage garnishment).
- **Meals will not be denied due to unpaid debts.**

#### For Unenrolled Students

- Collection begins after key dates: **Sept. 1, 2025, & Jan. 15, 2026.**
- Accounts with \$30+ negative balance follow the same process.

#### How to Check Student's Account Balances:

- LINQ Connect <https://linqconnect.com> (parents can set up low balances alerts online).
- Local BX/PX Customer Service
- Cafeteria



Questions? Contact your local School Meal Program Specialist,  
(johnsonanne@aafes.com) for more details.